



## **Take Action to Protect Your Family From Storms & Flood Damage During Hurricane Season**

### **Resilient New Haven: Continuously Improving Hurricane and Flood Preparedness**

During the yearly hurricane season, New Haven residents should plan for the possibility of flooding which may lead to impassable roads, power outages, and property damage. Residents are encouraged to take action to protect life and property prior to flood events, such as preparing a flood action plan and flood-proofing their homes. To learn how to prepare for a flood, visit <https://www.cdc.gov/disasters/floods/readiness.html>.

During flood events, monitor emergency alerts and evacuate when instructed (find your evacuation zone [https://portal.ct.gov/-/media/DEMHS/\\_docs/Know-Your-Zone/New-Haven-2014-Hurricane-Evac-map.pdf](https://portal.ct.gov/-/media/DEMHS/_docs/Know-Your-Zone/New-Haven-2014-Hurricane-Evac-map.pdf)) but do not drive through flooded roads. New Haven Alerts provides informational emails, texts and/or phone calls during flood and other city emergencies. Sign up for alerts at [tinyurl.com/newhavenalerts](http://tinyurl.com/newhavenalerts).

It is important to make flood preparations, while also keeping in mind that no property is completely safe from flooding. Flood insurance can be the difference between complete loss and recovery. To help New Haven residents with insurance costs, the City has partnered with FEMA to provide a 15% discount to most policies for properties in special flood hazard areas (SFHAs). Owners of properties in SFHAs will receive a letter from the City with more information in late Summer. To learn how to sign up for flood insurance, visit <https://www.floodsmart.gov/>.

For advice and assistance on flood protection, contact the New Haven Department of City Plan flood specialist, Kaelie Moran, at [KMoran@newhavenct.gov](mailto:KMoran@newhavenct.gov).