



# RESIDENTIAL PARKING AREAS

We prioritize New Haven resident use of available on-street parking

## ABOUT



Certain streets in New Haven are designated as **residential parking areas** to prioritize the available parking spaces for people who live on those streets.

If you wish to park on these streets, you need to apply for a parking permit.



Households in residential areas receive **3 visitor passes\*** (hang tags) to allow visitors to park when areas are activated.



Residential parking areas are **clearly marked** with street signs. Permit holders are still **subject to all other posted regulations** in their area, including no parking for street sweeping or snow plowing when applicable.

*\*One-day special event passes are also available. For each event, the first ten passes are free, and each subsequent pass is \$1. They must be requested 5 days in advance.*



The fine for parking in a residential parking district without a permit is **\$35**, this fine **doubles** in 15 days and **triples** in 30 days if not paid.

## APPLY FOR A PERMIT

### Car registered in New Haven

#### APPLY ONLINE

- Go to [tocite.net/newhavenct/portal](https://tocite.net/newhavenct/portal)
- Click on the "View Permits" button
- Select the Resident option for the residential area in which you live.
- You will need to upload a copy of the vehicle registration and proof of residence.
- Once you have an approved residential permit you will automatically be sent 3 visitor permits

#### APPLY BY MAIL / IN PERSON

- Print and complete the [residential parking form](#)\*\*
- Attach photocopies of the car's registration, your photo ID, and proof of New Haven residence
- Mail or bring documents to Accounts Receivable at 165 Church St, New Haven, CT 06510

*\*\*If you do not have access to a printer, staff are able to enter your information on-site.*

### Car NOT registered in New Haven

#### APPLY IN PERSON

- Print and complete the [residential parking form](#)
- Attach photocopies of the car's registration, your photo ID, and proof of New Haven residence
- Bring documents to Accounts Receivable at 165 Church St.
- Staff will assist you in changing registration to New Haven or assessing appropriate taxes.

# RESIDENTIAL AREA CREATION



If parking becomes hard to find on your street, [contact your Alder](#) to propose creating a Residential Parking Area. You will need to collect signatures from a majority (51%) of residents in the affected area, and gain approval from the Traffic Authority and Board of Alders. Residential parking permits are only required and enforced when a street within a Parking Area is activated.

## DETAILS

Residents no longer use hang tags; instead, once you register, your car will be in the system. The calendar year for residential parking permits runs from October 1st to September 30th.

From the date you apply until the date you receive the permits you may receive parking tickets for resident parking. Please appeal these and any other erroneous citations through <https://www.tocite.net/newhavenct/portal>, and include the date when you applied for your permits as part of the information included in appeal.

Residential parking citations will only be waived if a permit was applied for in a timely fashion. Only if your permit is approved will these tickets be voided. **If you do not appeal the tickets and you are towed, you will be responsible for the tickets and the tow.**

## Applying for visitor passes only (no car)

### APPY ONLINE

- Go to [tocite.net/newhavenct/portal](https://www.tocite.net/newhavenct/portal)
- Click on the "View Permits" button
- Select the Visitor option for the residential area in which you live.
- You will need to upload proof of residence.

### APPLY BY MAIL / IN PERSON

- Print and complete the [residential parking form](#)\*\*
- Attach photocopies your photo ID and proof of New Haven residence
- Mail or bring documents to Accounts Receivable at 165 Church St, New Haven, CT 06510

*\*\*If you do not have access to a printer, staff are able to enter your information on-site.*

## When you park, remember:



Do the Dutch Reach

1. Reach
2. Turn and look
3. Exit safely

#BikeSafety



Explore other ways to get around New Haven:

<https://www.newhavenct.gov/gov/depts/traffic/alt/default.htm>

