

NEW HAVEN REENTRY RESOURCE GUIDE

COVID-19 EDITION



**Prison Reentry Department
City of New Haven**

Due to COVID-19, the **Office of Project Fresh Start is closed to the public until further notice.** Please check out our website for status updates www.newhavenct.gov/gov/depts/fresh_start/project_fresh_start.htm

Dear New Haven Resident,

Welcome home. This is a great day for you - it is a new opportunity to choose the direction of your life. Our best wishes in your new journey.

You will face many challenges, especially due to the COVID-19 pandemic. Life as we know it has changed, but we hope that is just temporary. We are living in dark times. We will need your support and collaboration by making sure to practice social distancing, proper hygiene and other safe practices.

We are committed to helping you through this time. As a response to the pandemic, we created this reentry resource guide, which contains information relevant to COVID-19. It also includes information about service providers and resources available as we battle this pandemic.

Truly yours,

Carlos Sosa-Lombardo

Director, Prison Reentry Department

Disclaimer: The New Haven Prison Reentry Department compiled this reentry resource guide using public information available in the internet, and by compiling information that service providers facilitated. This guide is for informational purposes and should not be replicated, modified or altered without written consent by the New Haven Reentry Department. If you find an error, please email nhreentry@newhavenct.gov

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COVID-19

It can be hard to predict or avoid some health problems. But there are many small things you can do to help you stay safe and healthy. Remember that you are protecting not only yourself but also those you care about. If you get hurt or sick, you may not be able to work or take care of your loved ones.

WHAT IS COVID-19

Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person. The virus that causes COVID19 is a novel coronavirus that was first identified during an investigation into an outbreak in Wuhan, China and has now spread worldwide

How does COVID-19 spread?

The virus is thought to spread mainly from person-to-person:

- Between people who are in close contact with one another (within about 6 feet).
- Through respiratory droplets produced when an infected person coughs, sneezes or speaks.

These **droplets can land in the mouths or noses** of people who are nearby or possibly be inhaled into the lungs. It may be possible that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or possibly their eyes, but this is not thought to be the main way the virus spreads.

Most individuals with **mild to moderate symptoms** can be managed with self-isolation. However, residents with severe symptoms may need to be hospitalized for their illness. **Severe symptoms** of COVID-19 include severe difficulty breathing (inability to speak several words at a time or to walk a few steps), persistent chest pain, confusion or inability to arouse, bluish lips or face, profound weakness, inability to eat or drink for one or more days, or inability to care for self.

Who is at higher risk*?

Based on what the CDC indicates, those at high-risk for severe illness from COVID-19 are:

People 65 years and older and people who live in a nursing home or long-term care facility

People of all ages with **underlying medical conditions, particularly if not well controlled**, including:

- People with chronic lung disease or moderate to severe asthma
 - People who have serious heart conditions
 - People who are immunocompromised
- Many conditions can cause a person to be immunocompromised, including cancer treatment, smoking, bone marrow or organ transplantation, immune deficiencies, poorly controlled HIV or AIDS, and prolonged use of corticosteroids and other immune weakening medications)
 - People with severe obesity (body mass index [BMI] of 40 or higher)
 - People with diabetes
 - People with chronic kidney disease undergoing dialysis
 - People with liver disease

Additionally, people with certain types of cancer – especially those with blood or lung malignancies, or tumors that have spread throughout the body.

*Pregnant women can get very sick if infected by some viruses. People with regular close contact with someone who has or could have COVID-19 are also at higher risk of getting COVID-19, such as people who live in the same home, caretakers who work in the home or current sexual partners.

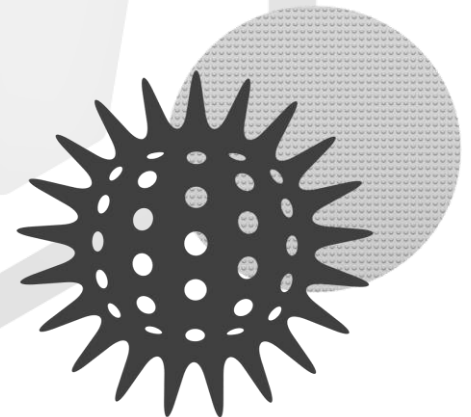
HOW TO PREVENT COVID-19

There is currently no vaccine to prevent coronavirus disease 2019 (COVID-19). The best way to prevent illness is to avoid being exposed to this virus. However, as a reminder, CDC always recommends everyday preventive actions to help prevent the spread of respiratory diseases, including:

- Wear masks or cloth face-covering when in public. The Governor's emergency executive order **requires all Connecticut residents to wear masks or cloth face-coverings** in public places when social distancing is not possible and stores. Also, it is a requirement to wear them when using services of any taxi, car, livery, ride-sharing or similar service or means of mass public transit, or while within any semi-enclosed transit stop or waiting areas.
- Avoid close contact with people who are sick.
- Keep at least six feet away from other people whenever possible.
- Avoid touching your eyes, nose, and mouth.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.
- Wash your hands often with soap and water for at least 20 seconds, especially after using the bathroom; before eating; and after blowing your nose, coughing, or sneezing.
 - If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol. Always wash hands with soap and water if hands are visibly dirty.
- Young people should also practice social distancing and avoid contact with vulnerable populations
- Sick individuals should not leave their home except to fill critical needs or to receive medical care, and only after a telehealth visit to determine if leaving home is in the best interest of their health.

WHAT TO DO IF YOU HAVE SYMPTONS

Unless it is a medical emergency, do not call 911 or go the hospital. Contact your primary healthcare provider by phone. Additionally, call the New Haven Health Department Hotline (203) 946-4949. You may also contact the Yale New Haven Health COVID-19 Hotline 1-833-275-9644. Individuals must contact their healthcare professional if they develop symptoms and have been in close contact with a person known to have COVID-19 or have recently traveled from an area with widespread or ongoing community spread of COVID-19. See the Center for Disease Control and Prevention (CDC) website for information on areas affected by Coronavirus. The Health Department can also assist with directing you to care. Also, Visit the New Haven COVID-19 website for up to date information <https://covid19.newhavenct.gov/>



Emergency warning signs include trouble breathing, persistent pain or pressure in the chest, new confusion, or inability to arouse, bluish lips or face. This list is not all-inclusive. Please consult your medical provider for any symptoms that are severe or concerning.

If you develop emergency warning signs for COVID-19, get medical attention immediately.

MASK-UP

The Governor’s emergency executive order **requires all Connecticut residents to wear masks or cloth face-coverings** in public places when social distancing is not possible and in stores. Also, it is a requirement to wear them when using services of any taxi, car, livery, ride-sharing or similar service or means of mass public transit.

WHICH TYPE OF MASK TO WEAR

N-95

These masks are best used for our healthcare professionals and first responders. If you have any at home, please consider donating them to your nearest firehouse and we can distribute to those on the frontlines



Surgical Masks

These masks are for one-use only and can be used in public for essential activities outside of your home. Please wear a mask at all times when going out in public.



Homemade Fabric Masks

These masks are reusable and should be washed after use. Please wear a mask at all times when going out in public, and especially when you cannot maintain a social distance of at least 6 feet from another individual



HOW TO WEAR A CLOTH FACE MASK / COVERING

- Wash mask before use.
- Using clean hands cover mouth and nose with mask.
- Leave no gaps between your face and the covering.
- Mask up from chin to nose.
- Do not touch mask while wearing it.
- Remove mask from behind and clean hands immediately.

WHEN TO WEAR A CLOTH FACE MASK / COVERING

- If you are sick or feeling COVID-19 symptoms.
- If you are caring for someone with COVID-19 symptoms.
- In public for essential activities such as grocery shopping, going to medical appointments or doing other essential business away from your home.

NEW HAVEN COVID-19 TESTING SITES

As a resident of the city, it is vital that you tested to protect yourself, your neighbors, and those you love. If you have questions or need help, call the New Haven Health Department at (203) 946-4949 or visit newhavenct.gov for an up-to-date list of COVID-19 free testing locations and community services. Even if you are not experience symptoms, please get tested. If you are not experiencing symptoms, take note of the sites that offer non-symptomatic COVID-19 testing.

In the City of New Haven, **there are no barriers to get tested for free at any of the COVID-19 testing sites listed below.** The testing sites may change. Please use this link for an up-to-date listing <https://covid-19-1-newhavenct.hub.arcgis.com/>

The Hill	Dixwell	Newhallville
<p>Murphy Medical Associates Hill Central School Address: 140 Dewitt Street Fridays 9 AM to 12 PM Walk-ins accepted (203) 658-6051</p>	<p>Cornell Scott Hill Health Center Address: 226 Dixwell Avenue Monday through Sunday 8:30 AM to 4:30 PM Call to make an appointment (203) 503-3000</p>	<p>Murphy Medical Associates Lincoln-Basset School Address: 130 Basset Street (at the corner of Ivy and Shelton) Wednesdays 9 AM to 12 PM Walk-ins accepted (203) 658-6051</p>
Dwight	Long Wharf	Fair Haven
<p>Murphy Medical Associates Day/Chapel Street Address: 1312 Chapel Street Mondays, Tuesdays, and Friday through Sunday 8 AM to 4 PM; Wednesdays and Thursdays 1 PM to 4 PM. Walk-ins accepted (203) 658-6051</p>	<p>CVS Rapid Test (Drive-thru) Address: 60 Sargent Drive Monday through Friday 9 AM to 6 PM; Saturday 10 AM to 4 PM; Sunday 10 AM to 3 PM. To register for a test, please visit the provider's website: https://www.cvs.com/minuteclinic/covid-19-testing or call the New Haven Health Department (203)-946-4949 If you need a ride, you can dial 211 to ask a taxi service through the Connecticut based taxi company M7 free of charge.</p> <p>Yale New Haven Health Address: 150 Sargent Drive Appointment scheduled after referral from your health care provider. If you don't have a health care provider, call the New Haven Health Department (203-946-4949) for a referral.</p>	<p>Fair Haven Community Health Care Address: 374 Grande Avenue Monday through Friday 9AM-12PM & 1PM-4PM To register for a test, please visit the provider's website https://www.fhchc.org/coronavirus/ or call (203) 871-4179</p>

If you have questions or need assistance, call the New Haven Health Department at (203) 946-4949 or visit newhavenct.gov for an up-to-date list of COVID-19 free testing

BASIC NEEDS

This section provides guidance on how to secure identification and other important documents. Additionally, provides a guide on the different public benefits you may be able to apply for, as well as transportation, clothing and food.



IDENTIFICATION AND OTHER DOCUMENTS

Residents who discharged from court or left a Correctional Facility without claiming their IDs can reach out the Department of Corrections to claim them. If it has been less than 30 days from discharge, then they may contact the facility they discharged from to claim their IDs. After 30 days the facility will send the unclaimed IDs to central office. They may contact 860-692-6836 or 860-692-7869; or send an email to DOC.ORSU@ct.gov to claim your IDs.

SOCIAL SECURITY CARD		
Requirements to obtain it	Cost	Where to get it
With a US passport, birth certificate, or medical records that include you date of birth and full legal name. Apply online https://www.ssa.gov/myaccount/replacement-card.html or the local social security office: 1-866-331-5281; TTY: 1-800-325-0778 if you need assistance.	Free	Social Security Office 150 Court Street, New Haven, CT 06510
U.S. BIRTH CERTIFICATE		
Requirements to obtain it	Cost	Where to get it
You must show either a current state ID issued by DMV, a state driver's license, a valid passport or a current military ID. Or If you do not have a photo ID, you can submit two (2) documents from a list of acceptable documents, such as, your social security card, medical insurance card, voter registration card, current utility bill showing name and current address, car registration showing your name and address Due to COVID-19, the New Haven Vital Statistics office is closed.	Cost ranges from \$22 to \$42.95 plus shipping and Expedite Fee (if applicable)	Order online at: http://www.VitalChek.com
Note: Reliant Behavioral Health helps with the costs of Birth Certificates as part of their counseling program, contact: 203-439-5555 for more information.		
VOTER REGISTRATION CARD		
Requirements to obtain it	Cost	Where to get it
Please call 203-946-8035 to place a request for pick up or drop off of documents. You may also register online https://voterregistration.ct.gov/OLVR/welcome.do	Free	Voter Registrar 200 Orange Street, New Haven, CT 06510

CONNECTICUT NON-DRIVER ID OR DRIVE'S LICENSE

Due to COVID-19, The DMV operations have been modified. DMV offers over 20 online services, several over-the-phone options and non-DMV license partner offices for renewals and duplicates. Please visit the DMV website before you visit a DMV office.

<https://portal.ct.gov/DMV/General/Know-Before-You-Go/Know-Before-You-Go>

You may also check the DMV location status at <https://www.ctdmv.info/location-status/>

Requirements to obtain it	Cost
<p>U.S. Birth Certificate and Social Security card are acceptable forms of identifications that can be used. There are other types of identifications that may be used as listed here https://portal.ct.gov/DMV/Licenses/Licenses/Applying-for-a-License/Acceptable-Forms-of-Identification</p> <p>You must also provide two (2) pieces of mail from two (2) different sources to prove your home is in Connecticut. The documents do not need to include a postmarked envelope and may have been sent to a P.O. Box or by email.</p>	<p>New Non-driver Photo ID: \$28</p> <p>Non-driver Photo ID: renewal: \$24 for 6 years; \$32 for 8 years</p> <p>New Driver's License (non-commercial): \$84 + \$40 examination fee</p> <p>Duplicate License: \$30</p> <p>Duplicate Learner's Permit: \$19</p>

Note. The ID fee is waived for those: In a CT homeless shelter or other facility for persons who are homeless, form B-230 must be signed by an official from the facility; The fee is also waved for those who voluntarily give up their driver's license; those who are blind veterans; those who were denied a driver's license due to health problems; and the fee for a driver's license is also waived for active duty U.S. military personnel who complete Form B-88. Also, the Financial Empowerment Program provides a voucher for New Haven residents if they sign-up for their financial coaching program - to make an appointment with coach please call: 203-946-8523

SELECTIVE SERVICE

Requirements to obtain it	Cost	Where to get it
<p>It is important to register in the selective service if you have not done so in the past. Registration in the selective service is important to access certain programs and resources that are funded by the federal government</p>	<p>Free</p>	<p>Visit https://www.sss.gov/ check if you already registered by clicking on verify. Once verified print an official Selective Service Registration Acknowledgement Letter. If not registered complete the registration process.</p>

HOW TO OBTAIN AN ID WITH LITTLE OR NO ID

Get a copy of your medical records from your health provider or by visiting the Medical Center South (100 Church Street South, Suite 300) or call 203-688-2231 for assistance. Follow the steps to get your Social Security Card. With your social security card and your medical insurance card you will be able to request your Birth Certificate. If you do not have medical insurance, then fill-out the voter registration application online and wait for the voter registration card to arrive in the mail. Follow the steps to get your Birth Certificate. You will be able to secure a DMV ID with your Social Security Card and your Birth Certificate plus two (2) pieces of mail from two (2) different sources. Follow the steps to get our DMV ID.



PUBLIC BENEFITS AND ENTITLEMENT PROGRAMS

MEDICAL (HUSKY, Medicaid, Health Insurance)

Due to COVID-19, The Department of Social Services has suspended in-person visits to their field offices as a protective measure for customers and staff. You may use the online options below or call 1-855-626-6632.

Online options:

- Households and individuals who wish to apply for or renew health coverage for children (HUSKY A & B); parents with dependent children (HUSKY A); caretakers/guardians of minor children (HUSKY A); pregnant women (HUSKY A); and adults under 65 **without** dependent children (HUSKY D), can apply online at www.accesshealthct.com.
- Households and individuals who are over 65 and older, blind or with disability and wish to apply for or renew Medicaid (HUSKY C) or Medicaid for Employees with Disabilities (MED-Connect) can apply online at www.connect.ct.gov, under 'Apply for Benefits.'

SNAP (FOOD STAMPS), CASH ASSISTANCE, MEDICARE SAVINGS PROGRAM (MSP) AND LONGTERM SERVICES AND SUPPORT (LTSS)

Due to COVID-19, The Department of Social Services has suspended in-person visits to their field offices as a protective measure for customers and staff. You may use the online option below or call 1-855-626-6632.

Households and individuals who wish to apply online can visit www.connect.ct.gov

SUPPLEMENTAL SECURITY INCOME (SSI), AND DISABILITY BENEFITS

Due to the COVID-19 pandemic, all local Social Security offices has suspended in-person visits to protect customers and staff.

The Supplemental Security Income(SSI) program pays benefits to disabled adults and children who have limited income and resources.

SSI benefits also are payable to people 65 and older without disabilities who meet the financial limits. People who have worked long enough may also be able to receive Social Security disability or retirement benefits as well as SSI.

You may apply online <https://www.ssa.gov/benefits/ssi/> or apply by calling the local social security office: 1-866-331-5281; TTY: 1-800-325-0778

MEDICARE BENEFITS

Medicare is our country's health insurance program for people age 65 or older. Certain people younger than age 65 can qualify for Medicare, too, including those with disabilities and those who have permanent kidney failure.

For more information or to apply online visit <https://www.ssa.gov/benefits/medicare/>
You can also apply by calling the local social security office: 866-331-5281; TTY: 800-325-0778

RETIREMENT BENEFITS

Apply online <https://www.ssa.gov/benefits/retirement/> or call 866-331-5281; TTY 800-325-0778



FOOD PANTRIES AND SOUP KITCHENS

The Hill	Dwight	Dixwell
<p>New Haven Inner City Enrichment Program - Hill Substation (Food Pantry) Address: 410 Howard Ave. Last Saturday of the month 11 AM to 1 PM 203-479-0056</p>	<p>Salvation Army (Food Pantry) Address: 450 George Street Mondays, Wednesdays and Fridays, 9:30 AM to 11:30 AM Contact: 203-624-9891</p>	<p>Bethel AME Church (Food Pantry) Address: 450 George Street 3rd Saturday of the Month, 10 AM to 12 PM Contact: 203-865-0514; 203-915-2947</p>
<p>Free Forever Prison Ministry (Food Pantry) Address: 149 Rosette Street. Appointments only Contact: 203-772-2555</p>	<p>Immanuel Baptist Church (Soup Kitchen) Address: 1324 Chapel St. Sundays, 1:30 PM to 2:30 PM Contact: 203-777-8744</p>	<p>Women of the Village - Dixwell Substation (Food Pantry) Address: 26 Charles Street Tuesdays, 12 PM to 2 PM; 4th Friday of the Month, 4 PM to 6 PM Contact: 203-675-9437, 203-376-2790</p>
<p>Iglesia Jehovah Rohi (Food Pantry) Address: 577 Howard Ave. Appointments only Contact: 203-605-8060</p>	<p>Immanuel Baptist Church (Food Pantry) Address: 1324 Chapel St. 4th Saturday of the month, 8 AM to 9:30 AM Contact: 203-777-8744</p>	<p>Varick AME Zion (Soup Kitchen) Address: 226 Dixwell Avenue Mondays, 5:30 PM to 6:30 PM Contact: 203-624-6245</p>
<p>Christian Community Action (Food Pantry) Address: 168 Davenport Ave. Monday through Wednesdays 9:30 am to 11:45am and 2pm to 3:45pm; Thursdays 10AM to 11:45 AM Walk in registrations on Tuesdays, 2pm to 3pm Contact: 203-777-7848</p>	<p>Upon this Rock Ministries - Dwight Substation (Food Pantry) Address: 150 Edgewood Ave. 1st and 3rd Saturday of the month, 9 AM to 11 AM Contact: 203-387-1215</p>	<p>Varick AME Zion (Food Pantry) Address: 226 Dixwell Avenue 1st Saturday of the Month 10 AM to 12 PM Contact: 203-624-6245</p>
<p>Thomas Chapel Church of Christ (Soup Kitchen) Address: 30 White Street. Wednesdays, 11 AM to 1 PM Contact: 203-865-6254</p>	<p>Community Soup Kitchen (Soup Kitchen) Address: 84 Broadway Breakfast: Saturdays 8:30am to 9:30 AM Lunch: Mondays, Tuesdays, Thursdays, Fridays, 11:30 AM to 1:30 PM Contact: 203-624-4594</p>	<p>St. Martin Deporres (Soup Kitchen) Address: 136 Dixwell Avenue Tuesdays, 8:30am to 9:30am Contact: 203-624-9944</p>
<p>Door of Salvation Church (Food Pantry) Address: 3 Arch Street. 3rd Thursday of the month, 10 AM to 11 AM Contact: 203-691-5608</p>	<p>St. Paul's Church (Soup Kitchen) Address: 150 Dwight Street Fridays, 8 AM to 9 AM Contact: 203-624-3937</p>	<p>Cedar Hill Neighborhood</p> <p>New Flame Restoration (Food Pantry) Address: 1415 State Street 3rd Thursday of the month 5:30 PM to 7 PM Contact: 203-843-8831</p>
	<p>St. Thomas More (Soup Kitchen) Address: 268 Park Street Wednesday, 11:30 AM to 12:45PM Contact: 203-777-5537</p>	

Newhallville		Fair Haven
<p>First Calvary Baptist Church (Food Pantry) Address: 609 Dixwell Avenue Fridays, 5:30 PM to 6:15 PM Contact: 203-624-1426</p>	<p>Glorified Deliverance (Food Pantry) Address: 604 Dixwell Avenue Appointment only Contact: 203-624-4175</p>	<p>Walk of Faith (Food Pantry) Address: 104 Fairmont Ave Wednesdays, 10:30 AM to 1:30PM Contact: 203-469-5134</p>
<p>Believe in Me Empowerment (Food Pantry) Address: 427 Dixwell Avenue 3rd Thursday of the month 4 PM to 6 PM Contact: 203-772-2771</p>	<p>Liberty Education Service Center (Food Pantry) Address: 930 Dixwell Avenue Mondays through Fridays 11:30 AM to 12:30 PM Contact: 203-563-5700</p>	<p>Second Star of Jacob (Food Pantry) Address: 185 Chapel Street 2nd and 4th Thursday of the month, 9:30 AM to 11 AM Contact: 203-776-9603</p>
<p>Community Baptist Church (Food Pantry) Address: 143 Shelton Avenue 1st Wednesday of the month 10 AM to 11 AM Contact: 203-562-7060</p>	<p>Mount Hope Recovery Center (Food Pantry) Address: 565 Dixwell Avenue For more information Contact: 203-785-0656</p>	<p>Centro San Jose (Food Pantry) Address: 290 Grand Avenue Last Friday of the moth, 9 AM to 12 PM Contact: 203-777-6771</p>
<p>St. Matthew's Church (Food Pantry) Address: 388 Dixwell Avenue 2nd Saturday of the month 8 AM to 9 AM Contact: 203-77-0472</p>	<p>Mount Hope Recovery Center (Food Pantry) Address: 565 Dixwell Avenue For more information Contact: 203-785-0656</p>	<p>Vertical Church - Fair Haven Substation (Food Pantry) Address: 296 Blatchley Ave. 3rd Saturday of the month, 1 PM to 3 PM</p>
<p>St. Anna's (Soup Kitchen) Address: 930 Dixwell Avenue Mondays through Fridays 11:30 AM to 12:30 PM Contact: 203-563-5700</p>	<p>Breakthrough Church & Life Kingdom Ministries (Food Pantry) Address: 481 Shelton Avenue Every Saturday of the month 12pm to 2pm Contact: 203-785-0656</p>	<p>Cathedral of Higher Praise (Food Pantry) Address: 155 Grand Avenue. 2nd and 4th Saturday of the month, 9 AM to 10:30 AM Contact: 203-776-7676</p>
Downtown		Wooster Square
<p>Downtown Pantry (Food Pantry) Address: 311 Temple Street Wednesdays, 2 PM to 3 PM Contact: 203-624-6426</p>	<p>Downtown Evening Soup Kitchen (DESK) Address: 311 Temple Street Mondays through Thursdays 5:30 PM to 7 PM; Sundays 4:30 PM to 6 PM Contact: 203-624-6426</p>	<p>Loaves and Fishes (Food Pantry) Address: 57 Olive Street Saturday, 9am to 10:30am Contact: 203-562-2691</p>
Westville	West-River	
<p>Jewish Family Service (Food Pantry) Address: 140 Whalley Avenue Wednesdays and Thursdays, 9 AM to 12</p>	<p>Christian Love Center-West River (Food Pantry) Address: 154 Derby Avenue 2nd and 4th Thursday of the month, 4 PM to 6 PM</p>	

Operations of food pantries and soup kitchens may change. Please use this link for an up-to-date listing <https://covid19.newhavenct.gov/pages/food>



FINANCIAL MANAGEMENT

New Haven Financial Empowerment Center

The Financial Empowerment Center in New Haven is a "one-stop shop" that is helping New Haven residents improve their financial well-being. It offers free one-on-one intensive financial counseling that includes money management, budgeting, debt relief, and tax preparation assistance services.

Address: 316 Dixwell Avenue, New Haven
 General Office Hours
 Monday through Friday, 9:00 a.m. - 5:00 p.m. (closed on holidays)
 Phone: (203) 946-8523 fax (203) 946-7269
 Email: SocialServices@newhavenct.gov
 Website: <http://www.newhavenfinancialemPOWERMENT.com/>

Due to COVID-19, most services are provided remotely. Please call before visiting the office.

Alice Saves Program

The Alice Saves Savings Program is an online program designed to kick-start a habit of saving. It's the first step in a life-long savings journey. People start saving, build an emergency fund, and create sustainable strategies to continue savings in the long-term. For every month that you save at least \$20, you'll earn a \$10 reward.

Enroll in the program online and link your savings account!: <https://alice.ctunitedway.org/alicesaves/>

Check out the user-friendly mobile app on your smartphone.

Affordable Banking Solutions

KeyBank

"KeyBank Hassle free Account" doesn't have any overdraft capability/fee, no monthly fee and requires \$10 deposit to open an account.
 Branch locator: <https://www.key.com/locations/search>

Chase Bank

"Chase Secure Banking Account" doesn't have any overdraft capability/fee, it has a \$4.95 monthly fee and requires \$25 deposit to open an account.
 Branch locator: <https://locator.chase.com/>

Bank of America

"Bank of America Safe Balance Account" doesn't have any overdraft capability/fee, it has a \$4.95 monthly fee and requires \$25 deposit to open an account.
 Branch locator: <https://locators.bankofamerica.com/>

Wells Fargo

"Wells Fargo Easy Pay Card" doesn't have any overdraft capability/fee, it has a \$5 monthly fee and requires \$25 deposit to open an account.
 Branch locator: <https://www.wellsfargo.com/locator/>

For up to date financial services across the state, please visit the Connecticut Association for Human Services website <https://www.caHS.org/>

HOUSING AND ENERGY ASSISTANCE

This section provides information about public housing assistance, including section 8 voucher, as well as rental and security deposit assistance. Additionally, it provides information about housing for people with HIV/AIDS, info about emergency shelters, utility assistance, sober houses and tools to search for apartments.



HOUSING ASSISTANCE

<p>Housing Choice Voucher Program (Section 8)</p> <p>Visit http://cthcpv.org/ to check for an up to date notice of the opening of House Choice Vouchers waiting lists.</p>	<p>Public Housing</p> <p>The Housing Authority of New Haven accepts pre-application on a rolling basis. You can apply at http://www.elmcitycommunities.org/</p> <p>If you need reasonable accommodation to complete an application, call 203-498-8800 ext. 1507</p>
<p>Emergency Shelters</p> <p>To access an emergency shelter, you must contact CAN through 2-1-1 to complete an over the phone assessment. Due to COVID-19, there are not any shelters accepting walk-ins.</p>	<p>Liberty Community Services</p> <p>Offers a variety of short-term funds and support to prevent eviction (arrearage/back-rent), provides security deposits on new housing opportunities, provides relocation support, and other diversion services.</p> <p>Note: <u>Walk-in are currently not accepted</u>, please call 203-496-7600</p>
<p>Housing Assistance for Veterans</p> <p>VA CT provides a full range of services for Veterans who are homeless or at risk of homelessness. Errera Community Center 114-52 Boston Post Road, West Haven, CT 06516 Phone: 203-932-5711 Ext. 1361 24/7 Hotline: 1-877-424-3838</p>	<p>Housing Opportunities for Persons with HIV/AIDS</p> <p>Columbus House: 203-401-4400 Independence Northwest 203-729-3299 Leeway: 203-865-0068 Liberty Community Services: 203-495-7600 New Reach (families only): 203-492-4866 Staywell: 203-756-8021</p> <p><u>Note:</u> these agencies maintain their own waitlist, people must contact them directly to apply.</p>
<p>Apartment search tools</p> <p>These websites provide listings: www.zillow.com www.rent.com www.apartmentfinder.com www.rentcafe.com www.realtor.com www.trulia.com</p>	<p>Reliant Behavioral Health</p> <p>Rental and security assistance as part of their counseling program. For new leases: rental security deposit and first month rent. For current leases: 1 month rent. People must have employment be able to afford the rent.</p> <p>For more information contact: 203-439-5555</p>



ENERGY ASSISTANCE

Community Action Agency of New Haven

CAANH operates the **CT Energy Assistance Program** that provides heating assistance to eligible households in East Haven, Hamden, New Haven, North Haven and West Haven. This program helps with all types of heating sources including natural gas, electric, and deliverable fuels such as oil, propane, kerosene, wood/wood pellets and coal.

Please call 203-285-8018 or 203-387-7700 ext. 253



SOBER AND RECOVERY HOUSES

The CT Department of Mental Health and Addiction Services keeps an updated list of some sober and recovery houses availability across the state. Access the list here:

<https://www.ctaddictionservices.com/index.php?bedView=SH>

Oxford House of Connecticut

Oxford house provides recovery and reentry housing women and men.

Website: <https://ctoxfordhouse.org/>

Hotline: 877-693-6734

Email: director@ctoxfordhouse.org

Apply online:

https://oxfordhouseofconnecticut.formstack.com/forms/oxford_house_of_connecticut

The 180 House	Riverview Sober House	The Mansion Sober Living for Women
Phone: 203-909-9194 Address: 793 Grand Avenue, New Haven	Phone: 828-772-0417 Address: 280 Front Street, New Haven	Phone: 855-922-2202 Address: 89 Sherland Avenue, New Haven
Norton House and Colony House	Evergreen Family Oriented Tree	A New Beginning Recovery House LLC
Phone: 203-980-0825 Address: 476 Norton Street, New Haven	Phone: 203-809-8714 Address: 1580 Chapel Street, New Haven	Males only Phone: 203-909-5707
Green Acres Solution LLC	Believe in Me Empowerment	Address of Houses in New Haven: 17 University Place 79 Sylvan Avenue 115 Ellsworth Avenue 264 Howard Avenue
Males only Phone: 203-996-8227 Address: 100 Fulton Street, New Haven	Males only Phone: 203-772-2771 Address: 425 Dixwell Avenue, New Haven	

<p>The 180 Center Ministries</p> <p>Males only Phone: 475-238-4142 Address of houses in New Haven: 163-165 English St. 259-261 Chatham St. 66-68 Saltonstall St. 156-158 Atwater St</p>	<p>Prosperity House</p> <p>Males only Phone: 203-850-5977 Address: 190 Winthrop Ave, New Haven</p>	<p>St. Bari Capital New Haven</p> <p>Males only Phone: 646-492-4457 Address of houses in New Haven: 578 Howard Ave. 603 Howard Ave 588 Howard Ave. 1344 State St. 135 Lloyd St.</p>
<p>Rosa Parks House LLC.</p> <p>Females only Phone: 203-927-2054 Address: 646 Dixwell Avenue, New Haven</p>	<p>Phoenix 43</p> <p>Females only Phone: 786-290-1651 Address: 43 Dorman Street, New Haven</p>	<p>Judy's Place Sober Living</p> <p>Females only Phone: 203-495-6658 Address: 400-402 Ferry Street, New Haven</p>

SUPPORT FOR THE HOMELESS

If you are homeless and, you are more at risk of getting COVID-19. Many of the drop-in centers around the city shutdown due to the coronavirus pandemic

Blake Field Drop-in Center

The City's Blake Field Drop-In Center is located next to East Rock Magnet School. The center provides food, showers, clothing, medical and mental health services, and triage/case management to unsheltered individuals. The center will be in operations until June 26, 2020

Address: Willow Street and Mitchell Drive (next to East Rock Magnet School)
 Hours: Mondays through Fridays, 12:30 PM to 4:00 PM

The Fellowship Place

The Fellowship place has a homeless program, which provides one-on-one counseling by appointment. It also provides a place where individuals can wash their clothes. The organization also provides bagged lunches to go and food bags.

For more information call: 203-401-4227
 Address: 441 Elm Street, New Haven, CT 06511

New Haven

EMPLOYMENT

Many service providers have either shut down or modified operations due to COVID-19. This section outlines the service providers that are currently operating. Additionally, it includes a list of employers who are “fair chance pledgers,” which means they may overlook a criminal record on a case by case basis.



FREE CAREER SERVICES

<p style="text-align: center;">STRIVE CT</p> <p>Offers an online job readiness program, job placement, case management, and resources required to find and sustain employment. For more information or to apply contact: 203-518-2533 or 203-584-7286</p>	<p style="text-align: center;">Platform to Employment (P2E)</p> <p>Offers an online program. The program focuses on improving employment opportunities. P2E also offers job placement and retention services. Phone: 203-610-8137 Email: drobinson@workplace.org</p>
<p style="text-align: center;">MaturityWorks</p> <p>Offers paid job training with local non-profit organizations for <u>unemployed individuals aged 55+</u>. Participants will be matched with training assignments that fit their unique skill set, schedule, and training needs. Phone: 203-373-2101 Address: 458 Grand Avenue, Room 101, New Haven, CT 06513</p>	<p style="text-align: center;">New Haven Works</p> <p>Provides soft skills training, cover letter, resume and job placement assistance. <u>Pre-register online:</u> http://test.newhavenworkspipeline.org/orientations For additional Information contact: 203-562-9000 Email: info@newhavenworkspipeline.org</p>
<p style="text-align: center;">Workforce Alliance</p> <p>Connect with a Job Seeker Consultant for 1-on-1 employment and training assistance by scheduling virtual meeting: https://www.workforcealliance.biz/job-opportunities/</p> <p>Please check their website for an up to date information about services provided under COVID-19. https://www.workforcealliance.biz/</p>	<p style="text-align: center;">Free resume Builders</p> <p>Resume.com: www.resume.com Kickresume: www.kickresume.com Zety: www.zety.com Second Chace Jobs for Felons: https://secondchancejobsforfelons.com/jobs-for-felons/resume-builder/create</p> <hr/> <p style="text-align: center;">The Fellowship Place</p> <p>Offers assistance with online job applications and vocational counseling by phone / ZOOM. Contact: (203) 401-4227 x 1209</p>
<p style="text-align: center;">Associates for Training and Development</p> <p>Offers The Senior Community Service Employment Program (SCSEP), which enrolls qualified job seekers (aged 55+) in part-time, paid training positions at public agencies or 501(c)3 non-profit organizations in their local communities. For more information call 203-314-1885</p>	



FAIR CHANCE PLEDGERS

The following organizations took the “Fair Chance Business Pledge,” a nationwide call-to-action to accomplish the shared goal of creating a stronger set of employment opportunities for people who have been impacted by the criminal justice system.

Source:

<https://obamawhitehouse.archives.gov/issues/criminal-justice/fair-chance-pledge>

ACLU
 All State Insurance
 American Airlines
 American Express
 Apple, Inc.
 Applebee's
 Ashley Furniture
 AT&T
 Avis
 Avon Products
 Bed, Bath and Beyond
 Ben & Jerry's
 Best Buy
 Best Western, Inc.
 Black and Decker
 Blue Cross and Blue Shield
 Buffalo Wild Wings
 Calvin Klein
 Catholic Charities USA
 Chick-fil-a
 Chilli's
 Chipotle Mexican Grill
 CVS Health
 Coca-Cola
 Dell Corporation
 Dollar General
 Dollar Rent A Car
 Dollar Tree
 Domino's Pizza
 Duracell
 Embassy Suits
 Enterprise Rent a Car

Family Dollar
 Federal Express
 Firestone Tire and Rubber
 Five Guys Burgers and Fries
 Fujifilm
 Gap
 Georgia -Pacific
 General Electric
 Golden Corral
 Goodwill Industries
 Goodyear Dunlop Tires
 Grangier
 Greyhound
 Hersheys
 Home Depot
 IHOP
 IKEA
 Intel
 K-Mart
 KFC
 Longhorn Steakhouse
 Lowes
 Lyft
 Macy's
 McDonald's
 Men's Warehouse
 Microsoft
 Monsanto
 NAACP
 Nordstrom

Olive Garden
 Papa Jonh's
 Party City
 PepsiCo.
 PetSmart
 Phillip Morris
 Prudential
 Raddison Hotels
 Red Lobster
 Salvation Army
 Sam's Club
 Shell Oil
 Shoprite
 Sprint
 Staples
 Starbucks
 Subway
 Target
 The Libra Group
 Trader Joe's
 TrueBlue
 Tyson Foods
 Uber
 UnderArmour
 Unilever
 U.S. Foods
 United Airlines
 Verizon
 Walmart
 Walgreens
 Wendy's
 Wydham Hotels
 Xerox



JOB SEARCH SERVICES AND TOOLS

<p>Workforce Alliance</p> <p>Provides a listing of Essential Employers who are currently hiring.</p> <p>Access it through the link: https://www.workforcealliance.biz/recruiting-and-hiring/</p>	<p>CT Hires</p> <p>It is a search engine sponsored by the Connecticut Department of Labor and the Connecticut American Job Center.</p> <p>Access it through the link: https://www.cthires.com/vosnet/Default.aspx</p>
<p>New Haven Chamber of Commerce</p> <p>Develops and maintains a job listing</p> <p>Access it through the link: Website: https://www.gnhcc.com/jobs/</p>	<p>Indeed</p> <p>Indeed is a job search engine.</p> <p>Access it through the link: www.indeed.com</p>
<p>Second Chance Jobs for Felons</p> <p>A job search engine that connects you with companies hiring people with criminal records.</p> <p>Access it through the link: https://secondchancejobsforfelons.com/jobs-for-felons</p>	<p>70 Million Jobs</p> <p>70 Million Jobs is a job search engine that will connect you with great companies that offer second chance jobs for people with criminal records.</p> <p>Access it through the link: https://www.70millionjobs.com/search</p>
<p>Goodwill of Southern New England</p> <p>For job placement services and individual employment services contact: 203-777-2000; For Individual Developed Employment Assistance contact: 203-777-6602</p>	<p>Glassdoor</p> <p>Glassdoor is a job search engine.</p> <p>Access it through the link: www.glassdoor.com</p>



TEMPORARY EMPLOYMENT AGENCIES

<p>AHEAD Staffing Agency</p>	<p>Complete Staffing</p>
<p>Contact: Marycatherine Phone number: 203-627-7790</p>	<p>Contact: Don Harris & Mercedes Suazo Phone Number: 203-658-6147 Address: 510-512 Whalley Avenue, New Haven, CT 06511.</p>

Hamilton Connections Temp. Agency

Phone Number: 203-287-2870

Address: 2572 Whitney Ave, Hamden, CT 06518.

**INCENTIVES FOR EMPLOYERS****Work Opportunity Tax Credit**

Provides a tax credit to employers who hire individuals with felony convictions. Businesses can earn a Federal tax credit per qualified individual hired through the WOTC administered by the Connecticut Department of Labor (DOL) Employment Services (ES) Operations Tax Credit Unit. There is no limit on the number of people you can hire under this program, and only minimal paperwork must be filed to claim a tax credit.

Businesses that hire workers with barriers to employment, including individuals with criminal records, may be eligible for a federal tax credit of up to \$2,400 per qualifying employee.

For more information, contact the Connecticut Department of Labor's Employment Services Operations Tax Credit Unit at 860.263.6060

Federal Bonding Program

The Federal Bonding Program is a partnership between the U.S. Department of Labor and The McLaughlin Company (an agent for Travelers Casualty and Surety Company of America). The program provides Fidelity Bonds that promote the employment of at-risk, hard-to-place job seekers by insuring against employee theft.

These bonds cover the first six months of employment per worker and are available at no cost to the job applicant or the employer. The bonds offer six months of coverage ranging from \$5,000 to \$25,000 are available at no cost to the job applicant or the employer and require no paperwork on the part of the employer.

For the Connecticut Bonding Coordinator, please contact:

Mr. Donatus Ojide,
Bonding Service Coordinator
Connecticut Department of Labor
200 Folly Brook Blvd
Wethersfield, CT 06109
860-263-6797

PAID APPRENTICESHIPS

This section provides an overview of apprenticeship programs in Connecticut. If accepted into a program, you will become part of the respective union, get paid and qualify for benefits for on the job training. Please call the unions for more information on how to apply because operations change as the pandemic evolves.

Apprenticeship program	Contact Info
Bricklayer Apprenticeship Bricklayers Local #1 CT - JATC	Phone: 203-679-0572 7B North Plains Industrial Road Wallingford, Connecticut 06492
Carpenters Apprenticeship Carpenters Local 326 https://www.nectf.org	Phone: 203-284-1362 500 Main Street, Yalesville, CT 06492
Drywall Finisher Apprenticeship Painters & Allied Trades District Council 11	Phone: 860- 613-0200 79 Bradley Street, Middletown CT 06457
Electrician - Inside Wireman Apprenticeship Local 90 JATC	Contact: 203-265-3820 2 North Plains Industrial Rd., Wallingford, CT 06492.
Glaziers Apprenticeship International Union of Painters and Allied Trades District Council 11 Finishing Trades Institute of Southern New England Inc.	Phone: 860-829-1225 1492 Berlin Turnpike, Berlin, CT 06037
Iron Worker Apprenticeship Southern District of CT Ironworkers Local 424	Phone: 203-787-4154 15 Bernhard Road, New Haven, CT 06473 Email: jjones@iron424.org
Operating Engineer Apprenticeship IUOE Local 478	Phone: 203-237-3962 240 Cheshire Road, Meriden, CT 06451
Painter and Wallcoverer Apprenticeship International Union of Painters and Allied Trades, District Council 11 Finishing Trades Institute of Southern New England Inc.	Phone: 860-829-1225 1492 Berlin Turnpike, Berlin, CT 06037
Plumber and Pipefitter Apprenticeship Plumbers and Pipefitters Local 777 JATC	Phone: 203-686-0700 450 Murdock Avenue, Meriden, CT 0645
Roofer and Waterproofing Apprenticeship United Union of Roofers, Waterproofers and Allied Workers Local 12	Phone: (203) 772-2565 19 Bernhard Road, North Haven, CT 0647

Apprenticeship program	Contact Info
Sheet Metal Worker Apprenticeship Sheet Metal Workers LU #40, JATC	Phone: 203-679-0572 7B North Plains Industrial Road Wallingford, Connecticut 06492

EDUCATION AND TRAINING

This section provides an overview of continuing education, higher education and vocational training programs available.



ADULT EDUCATION

New Haven Adult Education	Connecticut Adult Virtual High School
<p>Serves students ages 17 and older, free for New Haven residents. Offers GED, and High School Diploma programs. Courses are currently offered online. Also provides wrap around services for students.</p> <p>For more information visit www.nhaec.org or call 475-220-8200.</p>	<p>Offers online GED Preparatory, Adult Credit Diploma classes, and Diagnostic Course</p> <p>For more information contact Bill Burnes, CT AVHS Support Manager, wburnes@charteroak.edu Phone: 860-515-3722</p>



VOCATIONAL TRAINING

Gateway SNAP E&T		
Gateway offers the following free career training for people on SNAP (Food Stamps):		
✓ Bookkeeping	✓ Digital Media & Web Design	✓ Business Professional & Office Assistance
✓ Pharmacy Technician	✓ Property/Casualty Insurance	✓ ServSafe Food Handler and Manager
✓ Medical Office Assistance	✓ Emergency Medical Responder (EMR)	✓ Warehousing & Distribution w/ Forklift
✓ Security Officer	✓ Certified Nurse's Aide (CNA)	✓ Desktop Support/Comp TIA
<p>If you are looking to take part in a program this fall through SNAP E&T, you MUST attend an orientation session. For more information, please contact Tom Gaudio, SNAP E&T Coordinator at tgaudio@gatewayct.edu or 203-285-2300</p>		

New Haven Job Corps

New Haven Job Corps provides the following **free** career technical training programs for 16 to 24 years old (the maximum age limit may be waived if the applicant is a person with a documented disability):

- ✓ Plumbing
- ✓ Carpentry
- ✓ Building Construction Technology
- ✓ Culinary Arts

Apply online: <https://www.jobcorps.gov/recruiting/enrollment-interest> or call the local office 203-397-3775 or 800-733-5627

Workforce Alliance - Skill Up for Manufacturing

Skill Up is taught by instructors with industry experience and includes a basic **Intro to Manufacturing** 5-week course that covers fundamentals and safety. Go further with additional weeks for **Computer Numerical Control (CNC) machine training** or **Plastics Manufacturing Skills**.

The program is **free**. It facilitates job placement and provides cash stipend during training. For more information visit: <https://www.workforcealliance.biz/skillup/> or contact Jean Arnold-Barry at 203-867-4030 ext. 227 or at jarnold-barry@workforcealliance.biz

New England Tractor Trailer Training School (NETTTS)

NETTTS Bridgeport offers online training during the COVID-19 outbreak. It is a truck driving school that helps student prepare to earn their CDL in Connecticut. NETTTS Bridgeport offers:

- ✓ CDL School financial aid for those who qualify
- ✓ Truck driver job placement assistance
- ✓ Convenient schedules
- ✓ Hands-on and behind-the-wheel training with experienced instructors.

Contact: 203-416-1935

Address: 510 Barnum Ave. 4th floor, Bridgeport, CT 06608

For more information visit: https://netts.com/locations/bridgeport-ct-cdl-training-program/?utm_source=GMBListing&utm_medium=Organic

Allstate Commercial Driver Training School

Offers hands-on training that leads to a commercial driver's license (CDL) and entry-level career opportunities as a professional truck driver. Allstate's training programs are approved by government funding agencies all over Connecticut. Training grants and financial aid may be available to those who qualify. The school offers:

- ✓ One-on-one instruction.
- ✓ Flexible scheduling.
- ✓ Recognition of training.
- ✓ Job placement assistance.

Contact: 1.888.993.1518

Address: 249 Pearl Street, Seymour, CT

For more information visit: <https://www.allstatedriving.com/programs.php>

360 Training

Offers many certificate courses with online proctored exams that leads to industry accreditations. These Courses include:

- ✓ Food Handler Training <https://www.360training.com/course/ansi-food-handler-training>
- ✓ Food Safety Manager Training <https://www.360training.com/course/ansi-food-safety-manager-principles-training-and-exam>
- ✓ ANSI Food Allergy Training <https://www.360training.com/course/food-allergy-training>
- ✓ OSHA 10 Hour Construction and General Industry <https://www.360training.com/osha-campus/osha-10-hour-online>
- ✓ OSHA 30 Hours Construction and General Industry <https://www.360training.com/osha-campus/osha-30-hour-online>
- ✓ Real State pre and post license courses <https://www.360training.com/real-estate-education>

Contact: 877-881-2235

Email: support@360training.com

For more information visit: <https://www.360training.com>

Spanish American Merchants Association

Offers a self-study certification program on ServSafe Food Management. The fee is \$200 for members and \$300 for non-members.

For more information call: 203-865-0522

Address: 258 Grand Avenue, 2nd Floor, New Haven, CT 06513

JUNTA for Progressive Action

JUNTA offers computer literacy classes for adults held in English and Spanish. Participants learn computer skills needed to succeed in today's job market.

It also offers Bilingual Job Readiness Workshops such as conducting an online job search, completing an employment application, presentation for interviews and mock interviews are scheduled throughout the year. Junta also partners with the American Job Center at Workforce Alliance and local employers to connect participants to job leads.

For more information call 203-787-0191 or email info@juntainc.org

Construction Workforce Initiative 2

Provides pre-apprenticeship training. The training is free to the public and offers certifications, general knowledge of the trades, and the opportunity to work with a master in the trade of their choice. The training process is an extremely rigorous process that will last for several months.

Apply online <http://www.cwi2.com/apply.html>

Phone: 203-891-6897

Address: 547 Center Street, Meriden, CT 06450

Emerge Connecticut

EMERGE provides vocational training in construction trades. Upon successful completion of the employment intervention process, participants are eligible to work up to six months, where they earn between \$10 to \$12 per hour, based on experience and performance. For more information

Contact: 203-562-0171

Address: 830 Grand Avenue, New Haven, CT 06511



POST-SECONDARY EDUCATION

Gateway Community College

Gateway Community College offers academic programs and program options that lead to either an associate degree or a certificate. For more information about degree programs visit:

<https://www.gatewayct.edu/Programs>

There are many methods of payment and several opportunities for financial assistance, including Financial Aid, Scholarships, and Veteran's Benefits.

For more information about admissions call: 203-285-2010 or email admissions@gateway.edu

Southern Connecticut State University

Southern Connecticut State University offers undergraduate and graduate degree programs.

For more information about degree programs visit: <https://www.southernct.edu/academics>

The office of financial aid and scholarships will work with you through the financial aid process to provide financial resources to fund your education

<https://www.southernct.edu/admissions/tuition-aid>

For more information about admissions call 203-392-5644

Branford Academy of Hair and Cosmetology

Branford Academy of Hair & Cosmetology is a post-secondary college in Connecticut. The academy offers courses on cosmetology, esthetics, barbering, make-up artistry, waxing and advanced course for professionals who already completed the cosmetology program.

Branford Academy Of Hair & Cosmetology offers Federal Government Loans (DL) and Pell Grants to those who qualify.

For more information about admissions call 203-315-2985 or email info@brandfordacademy.com

Address: 251 W. Main Street, Suite 2, Branford, CT 06405

New Haven

HEALTH CARE

This section provides an overview of some health care providers, including primary care, mental health and substance abuse treatment.



PRIMARY CARE

Yale Transitions Clinic

The Transitions Clinic in New Haven is a medical home for people in the New Haven area who have recently been released from prison and have a chronic medical condition.

To make an appointment please call 203-850-2449

Cornell Scott Hill Health Center

Provides primary care, addiction, as well as specialty services, dental care and healthcare for the homeless.

To make an appointment please call 203-503-3000

Fair Haven Community Health Care

Provides integrated primary care, and dental services.

To make an appointment please call 203-777-7411
Address: 374 Grand Avenue, New Haven, CT 0653

Yale New Haven Hospital's Primary Care Center

Offers a full range of preventative and comprehensive primary and urgent care services.

To make an appointment call 203-688-5555
Address: 789 Howard Avenue, New Haven, CT 06519

New Haven



MENTAL HEALTH TREATMENT

If you are having suicidal thoughts, call the National Suicide Prevention Lifeline at 800-273-8255

Clifford Beers

Offers a warmline that you can call that will direct you to the resources or services you need. You will be assisted by a trained professional. If you need assistance, please call 1-844-825-5428. This warmline is available Monday - Thursday from 8:30am to 7:00pm and Friday from 8:30am to 6:00pm.

Reliant Behavioral Health and Community Services

Offers mental health services, family counseling, child and youth services as well as geriatric services. To make an appointment please call 203-439-5555
Office Hours: 9am to 3pm. Website: rbhcs.org

Fair Haven Community Health Care

To make an appointment please call 203-777-7411
Address: 374 Grand Avenue, New Haven, CT 0653

Cornell Scott Hill Health Center

Offers mental health treatment in many clinics across the City of New Haven.
To make an appointment please call 203-503-3000

Connecticut Mental Health Center

Provides number of clinics and programs designed to meet the needs of a variety of people who experience mental illness and/or addictions.
To make an appointment please call 203-974-7300

Yale New Haven Psychiatric Hospital

Provides psychiatric care for adults, adolescents, and children.
For more information please call 203-688-9907.

The Hispanic Clinic

Provides mental health services to the Spanish speaking Hispanic population of Greater New Haven. To make an appointment please call 203-974-5800

The Connection Center for Behavioral Health

Offers mental health treatment services for adults and families in New Haven.
To make an appointment call: 855-435-7955
Address: 900 Chapel Street, New Haven



SUBSTANCE ABUSE TREATMENT

If you are having suicidal thoughts, call the National Suicide Prevention Lifeline at 800-273-8255

APT Foundation

Offers outpatient and residential substance use disorder treatment, primary healthcare, outpatient mental health treatment services, medication assisted treatment, and adult education & vocational services to all- including women with children and those living with HIV/AIDS. To make an appointment please call 203-781-4600
Address: 1 Long Wharf Drive, New Haven, CT 06511

Connecticut Community for Addiction Recovery (CCAR)

CCAR is the centralized resource in the state of CT for recovery. Whether someone is just beginning on their journey, or is in long-term recovery, CCAR offers a variety of services to meet people where they are at. To make an appointment please call 203-672-4115
Address: 1435 Chapel Street, New Haven, CT 06511

Connecticut Mental Health Center

Provides number of clinics and programs designed to meet the needs of a variety of people who addictions. To make an appointment please call 203-974-7300

The Hispanic Clinic

Provides addiction services to the Spanish speaking Hispanic population of Greater New Haven
To make an appointment please call 203-974-5800

The Connection Center for Behavioral Health

Offers addiction treatment services for adults and families in New Haven.
To make an appointment call: 855-435-7955
Address: 900 Chapel Street, New Haven

South Central Rehabilitation Center, Detox

Offers medically monitored detox
Medicare (however, inpatient detox is not a covered service to all Medicare beneficiaries)
Medicaid: Husky (A, B, C, D), Anthem, Aetna, Cigna, Value Options, Optum, Magellan, and United Behavioral Health.
To make an appointment call: 203-503-3639, 203-503-3316, 203-503-3318
Address: 232 Cedar Street, New Haven, CT

Teen Challenge New England

A faith-based program that provides a highly structure recovery program for adults (both men and women). To make an appointment call: 203-789-6172
Address: 86 Spring Street, New Haven, CT 06519

MCCA

Offers detox, medication assisted treatment (MAT) outpatient treatment, residential treatment and long-term residential treatment. To make an appointment call 203-285-6475
Address: 419 Whalley Avenue, Suite 300, New Haven, CT

Chemical Abuse Services Inc. (CASA)

Offers residential services, supportive residential services, outpatient and days treatment services, recovery support services, supportive housing and medication assisted treatment. To make an appointment please call 203-495-7710
Address: 426 East Street, New Haven, CT

New Era Rehabilitation Center Inc

Provides medicated assisted treatment, intensive outpatient counseling, ambulatory detox, counseling, mental health and addiction treatment, and group therapy. To make an appointment call 203-562-2101
Address: 311 East Street, New Haven, CT

M.A.T.T.'s (Mobile Addiction Treatment Program) van

Provides medicated assisted treatment do deal with opiate withdrawal and prevent relapse. To make an appointment call 203-494-5811. Hours: Monday through Friday 9 AM to 5PM

SUPPORT GROUPS

This section provides a listing of different support groups available.



RECOVERY SUPPORT GROUPS

If you are having suicidal thoughts, call the National Suicide Prevention Lifeline at 800-273-8255

Alcoholic Anonymous

Offers online support through their online intergroup
Website: <http://aa-intergroup.org/>

Cocaine Anonymous

Offers online support through their online intergroup.
Website: <http://www.ca-online.org>

Narcotics Anonymous

Created a new page for resources related to virtual meetings:
https://www.na.org/?ID=virtual_meetings

Marijuana Anonymous

District 13 online fellowship of people who share our experience, strength, and hope with one another to solve a common problem and help others to recover from pot addiction.
Website: <https://ma-online.org/>

SoberCity

SoberCity could be a great solution for you if you're looking for an online community that occasionally also has live events across the country.
Website: <https://www.soberocity.com/>

We Connect Recovery

Online recovery support groups will be available daily. They are open to anyone who is dealing with substance use, mental health concerns, disordered eating, as well as any other quality of life concerns. Website: <https://www.weconnectrecovery.com/free-online-support-meetings>



PRISON REENTRY SUPPORT GROUPS

If you are having suicidal thoughts, call the National Suicide Prevention Lifeline at 800-273-8255

Hangtime

Provide a space to bring together the formerly incarcerated, legal and community leaders. For more information call: 503-543-0370 or email hangtimerealtalk@gmail.com

Women Resettlement Night

A support group for female residents of New Haven who are formerly incarcerated. For more information call 352-219-5723 or 203-415-1725



PARENTHOOD SUPPORT GROUPS

If you are having suicidal thoughts, call the National Suicide Prevention Lifeline at 800-273-8255

Male Involvement Network

The mission of the Male Involvement Network is to improve child outcomes and strengthen families by supporting low-income, non-custodial fathers in their efforts to be involved parents and community assets.

For more information call: 203-786-5970

Fair Haven Community Health Care

Provides parenting groups, which bring parents and/or primary mother or father figures together in a safe and nurturing environment to share their experiences about the joys and difficulties of parenting and to learn positive parenting techniques.

For more information contact: 203-777-7411 x5072, x5350, en español x5277

Family Centered Services

Offers various group models throughout the year. For more information contact (203)-624-2600

New Haven

LEGAL SUPPORT AND ADVOCACY

This section provides a listing of different agencies that provide pro-bono legal support and / or advocacy.

New Haven Legal Assistance Association

Offers the following legal services: child protection, education law, family law, housing law (including fair housing), immigration, public benefits, disability rights, workers' rights. For more information, please call 203-946-4811. You can also email info@nhlegal.org.

CT Law Help

Offers the following legal services: Bankruptcy, Civil Rights, Consumer Law, Criminal Law, Divorce, Education Law, Elder Law, Employment Law, Family Law, Health Care Law, Public Benefits, Real Estate Law. To get legal aid please call the hotline: 1-800-453-3320. Coronavirus: Get information about court access, work, benefits, housing, and more. Visit www.ctlawhelp.org/coronavirus

Upsolve

A nonprofit that helps you file bankruptcy for free. For more information visit <https://upsolve.org/>

AIDS Support

Supports people impacted by HIV/AIDS and related health issues have access to health, housing and support services. For more information call 860-247-2437

Center for Children's Advocacy

Provides support on juvenile justice, children law, truancy prevention, teen legal rights. For more information call: 203-688-0113

Connecticut Legal Services

Offers support on a broad range of civil legal issues including —housing, family, public benefits, elder, children, and immigration.

Connecticut Veterans Legal Center

Legal support for veterans. To make an appointment call: 203-794-4291 or 203-479-0375

Yale Re-entry Law Clinic

The New Haven Legal Assistance Re-entry Clinic provides civil legal representation to people with criminal convictions to help them challenge and navigate barriers to their successful reentry to society. For more information call 203-432-4800 or 203-432-4992

Quinnipiac Civil Justice Clinic

Handles among other things reentry matters and family matters. For more information call 203-582-3238

UCONN Community Law Center

Reduced fee helps in areas of housing, family, consumer and immigration. For more information call 860-570-5165

Connecticut Public Defender Services

The state offers public defender services for individuals with pending cases. For more information call 860-509-6400 or visit <https://portal.ct.gov/ocpd>

JUNTA for Progressive Action

Partners with legal services providers to connect participants to free legal advice on civil matters through the Connecticut Women's Education and Legal Fund (CWEALF). Participants are advised on child support, child custody, divorce, eviction proceedings, orders of protections (DV), and appeals for SSD/SSI. Cases that require representation are referred to pro-bono or low-cost attorneys. For more information call 203-787-0191

Integrated Refugee & Immigrant Services

Provides immigration legal services. Also provides job assistance, resettlement assistance, and case management for refugees. For more information contact 203-562-2095

Disability Rights Connecticut

Provides legal advocacy and rights protection to a wide range of people with disabilities. This includes assisting individuals with problems such as abuse, neglect, discrimination, access to assistive technology, community integration, voting, and rights protection issues. For more information call: 860-297-4300; 800-842-7303 (toll-free in CT); 860-509-4992 (videophone); Email: info@disrightsct.org.

CT Reentry Collaborative

This collaborative builds relationships with organizations and agencies across Connecticut to foster successful reentry, eliminate barriers, reduce recidivism and increase public safety. It is coordinated by Andrew Clark, Director of the Institute of Municipal & Regional Policy (IMRP) at Central Connecticut State University. To connect with Reentry Collaborative member, call 203-699-6316.

Project Longevity

Takes referrals for individuals who are identified as belonging to street group associations or who may have firearm related felony. Project Longevity is currently operating via phone, providing a needs assessment to connect individuals to resources or provide individual assistance. Phone: 203-314-6629

The Hope Family Justice Center

Consists of a multi-disciplinary team of professionals who work together, under one roof, to provide coordinated services to victims of domestic violence. Services include advocacy and legal services, housing assistance, on-site childcare, opportunity to meet with police officer or prosecutors on-site, bilingual services and accessibility accommodations, connections to clinical services and sexual assault services, trauma-informed services. To make an appointment call 203-800-7204. Address: 142 Temple Street, Suite 301, New Haven, CT