

A panoramic view of a city skyline, likely New Haven, Connecticut. The foreground features a large, well-maintained green field, possibly a park or sports field, with a few people visible. A road with streetlights and trees runs along the edge of the field. In the background, several multi-story buildings of varying architectural styles are visible, including a prominent dark, modern building on the left and a large, red-brick building on the right. The sky is overcast and grey.

CITY OF NEW HAVEN CONSOLIDATED PLAN: 2020-2024 5-YEAR PLAN UPDATE

Needs Assessment

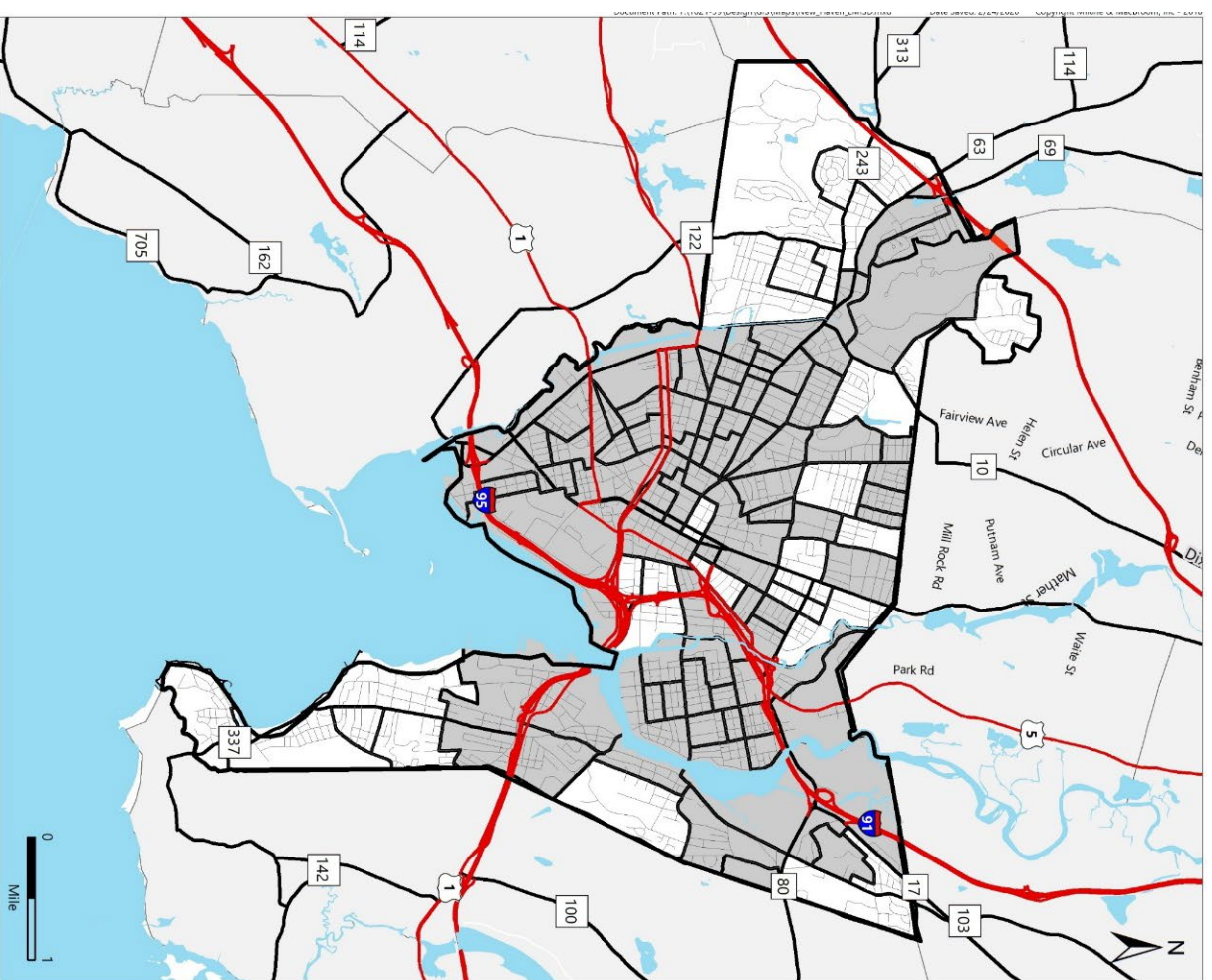
NEW HAVEN CONSOLIDATED PLAN

- HUD requires that municipalities prepare a 5-Year Plan for Housing and Community Development every five years to receive federal funding.
- The City is currently operating under the 2014-2019 Consolidated Plan.
- Each 5-Year Plan contains:
 - a housing and community development **needs section**,
 - a **5-Year Strategy** that outlines goals, outcomes and spending priorities, and
 - an **Annual Action Plan** that describes how annual grant funds will be administered and spent.



NEW HAVEN CONSOLIDATED PLAN

- The City receives four entitlement grant funds annually from HUD that are part of the Consolidated Plan
 - Community Development Block Grant (CDBG)
 - Home Investment Partnerships (HOME)
 - Emergency Solutions Grant (ESG)
 - Housing Opportunities for Persons with AIDS (HOPWA) which is a regional grant
- These HUD-funded programs are designed to principally benefit very low-, low- and moderate-income families and individuals or persons with special needs as defined by HUD
- HUD Target Areas for programs and projects are defined as areas with greater than 50% low- or moderate-income persons



NEW HAVEN CONSOLIDATED PLAN PROCESS

- **Needs Analysis** – review of data and identification of community need
- **Community Outreach** – this process supplements the data-driven analysis
 - Community Meetings with Management Teams,
 - Topical Meetings with housing and community development stakeholders,
 - Attendance at Community Partner Meetings such as the Coordinated Access Network (CAN)
 - Resident and Agency Surveys to assess community needs and strategies.

Question: *What needs have arisen since the previous 5-Year Plan?*

- **Strategy Development** – determine goals, funding priorities and strategies for the next 5 Years

Question: *Are the goals from the previous 5-Year Plan still relevant to the City's needs and strategy direction?*

NEW HAVEN CONSOLIDATED PLAN PROCESS

- **Annual Action Plan** – describes how annual grant funds will be administered and spent.
 - The Annual Action Plan process began in October with the **Consolidated Plan informational Meeting** and start of the application process.
 - Administration reviewed submitted applications for completeness and eligibility
 - Mayor sends **proposed budget** for the Annual Use of Funds **to the Board of Alders (BOA)** for their consideration
 - **Hearings will be held by the BOA** to determine final budget prior to approval
- **Draft Five-Year Plan** will be advertised, posted on the city website, and made available for a 30-Day Public Comment Period at the end of March/early April prior to BOA approval for submission to HUD.
- **May 15, 2020** – Approved 5-Year Plan is submitted to HUD
- **July 1, 2020** – Program Year 1 commences

SURVEY RESULTS: RESIDENTS

Exit this survey

New Haven Consolidated Plan – Agency Survey

The City will be updating its Five Year Consolidated Plan for Housing and Community Development as dictated by the U.S. Department of Housing and Neighborhood Development (HUD) at 24CFR Part 91. The Five-Year Plan is both a plan and strategy for addressing housing and non-housing community development needs with federal consolidated plan funding received through HUD. The City receives four (4) grants from HUD on an annual entitlement basis. These grants include the Community Development Block Grant Program (CDBG), Emergency Solutions Grant (ESG), HOME Investment Partnerships (HOME) and the Housing Opportunities for Persons with AIDS (HOPWA). These programs are designed to principally benefit very low, low- and moderate-income families and individuals with special needs as defined by HUD.

The following survey is intended to help update the City's housing and community development goals to address housing and community development needs and develop strategies for the Five-Year period from 2020-2025. There are 21 questions covering community need. Information received from this survey will be combined with workshops, data analysis and other sources to update the City's Consolidated Plan.

Your input is valuable and appreciated. Keep in mind that responding to this questionnaire is not a commitment for funding from HUD or the City, but rather, a means of assessing the needs and priorities of the City. If you should have any questions or comments regarding this survey or the Consolidated Plan update process, please contact Ron Gizzi, Project Coordinator, at rgizzi@newhavenct.gov or at 203-946-6034 or Allison Champin, Financial & Program Analyst, achampin@newhavenct.gov or at 203-946-6034.

In addition to completing the survey, please let us know of any plans or needs assessments that may be helpful in the planning process.

1. YOUR CONTACT INFORMATION

NAME:

2. AGENCY OR DEPARTMENT:

- 207 Responses
- 92% identified themselves as city residents
- 64% identified themselves as homeowners
- Respondents could select more than one category



SURVEY RESULTS: RESIDENTS

Top 5 Areas of **Housing Need**

1. Need for More Affordable Rental Housing
2. Need for Rehabilitation and Repair of Existing Housing
3. Need for More Affordable Homeownership Housing
4. Need for First-time Homebuyer Assistance
5. Need for Energy Efficiency Improvements

Top 5 Areas of **Homeless Housing Need**

1. Need for Supportive Services to Prevent Homelessness
2. Need for Permanent Housing for Persons Transitioning from Homelessness
3. Need for Supportive Services to Move Homelessness Individuals and Families to Permanent Housing
4. Need for Programs to Prevent Foreclosures and Evictions
5. Need to Increase Outreach to the Homeless Outside of the Shelter System

SURVEY RESULTS: RESIDENTS

Top 5 Areas of **Community/ Public Facilities Need**

1. Youth Centers
2. Parks/ Recreational Facilities
3. Neighborhood Facilities/Centers (serves wide range of clients)
4. Child Care Centers
5. Senior Centers

Top 5 Areas of **Public/ Community Services Need**

1. After-school and evening activities
2. Youth Services
3. Child Care and Early Education
4. Job Training and Support
5. Homeless and At-Risk of Homelessness Support

SURVEY RESULTS: RESIDENTS

Top 5 Areas of **Infrastructure Improvement Need**

1. Street improvements
2. Sidewalk improvements
3. Pedestrian and biking improvements
4. Safety improvements
5. Transit/ transportation improvements

Top 5 Areas of **Neighborhood Services and Improvements Need**

1. Cleanup of Abandoned lots and buildings
2. Trash and debris removal
3. Tree Planting
4. Code enforcement
5. Demolition of substandard buildings

SURVEY RESULTS: RESIDENTS

Top 5 Areas of **Economic Development, Businesses, and Jobs Need**

1. Attract Jobs and livable wages
2. Job creation/ retention
3. Employment training
4. Increase accessibility to public transit
5. Increase higher education and technical training

SURVEY RESULTS: RESIDENTS

Open Responses from the Resident Community Need Survey

Housing

- It is very hard to find affordable housing in areas that are actually safe.
- Show support to larger low income families who are working hard to become first time home buyers. Provide more support and housing for larger working families.
- More flexibility in zoning so more affordable, and higher density, housing can be built.
- Provide support for first time and low/moderate income residents to purchase homes.
- Provide affordable, well-kept rental apartments.
- Make new housing being renovated and/or built downtown available to families (not all studio and 1 bedroom apartments) at all income levels.
- Hold landlords accountable for building conditions and maintenance
- Rental licensing should ensure housing and building codes are met and units are pest and lead-free.
- Utilities like gas, electric, water, and Wi-Fi can be expensive and difficult to secure.
- Assist those with fair or bad credit in obtaining housing
- Create more homes which means more tax income and business.

SURVEY RESULTS: RESIDENTS

Open Responses from the Resident Community Need Survey

Homelessness

- Address homelessness. Link housing to employment assistance.
- Find alternatives for homeless community using the Public Library for shelter/bathrooms.
- Need housing for homeless youth, especially LGBTQ individuals
- Improve mental health and drug and alcohol addiction services and supports.

Special Needs Populations

- Provide supportive and permanent housing for ex-offenders. Help former inmates get training and jobs.
- Enhance and improve disabled access around the city.
- Provide transportation for the elderly, disabled and persons on a limited income.

Transportation/Parking/Traffic

- Focus on public mass transit, buses and rail service. Move away from vehicle-focused transportation.
- Focus on pedestrian and bicycling safety. Street calming and travel lanes/walkways.
- Improve parking in and around downtown. Make it easier for persons to park, shop and dine.

SURVEY RESULTS: RESIDENTS

Open Responses from the Resident Community Need Survey

Health and Service Needs

- Drug addiction is a problem. Help for those addicted to drugs/alcohol/opiates is needed.
- Provide for the LGBT community
- Support programming for children with autism
- Support English language learning, access to translation services and paths to citizenship & voter registration.
- Provide more accessible after school arts programming
- Provide programs that teach financial literacy, budgeting, etc.
- Provide training and support for men and women released from prisons.
- Provide services for people with behavioral health issues (addiction and mental health)

Public Improvements/Facilities

- Reclaim the City's waterfront and rivers. Provide recreational access to waterways.
- Parks are in terrible shape. Work to improve facilities. Bathrooms are often locked, absent, or disgusting. Lighthouse Beach and other parks need major improvements.
- Many streets and sidewalks are in dire need of repair.
- Focus on parks, beautification, and a livable, walkable city.

SURVEY RESULTS: RESIDENTS

Open Responses from the Resident Community Need Survey

Livability/Public Safety

- Improved lighting.
- Prevent gun violence. Lower crime.
- Better police presence.
- Enforce traffic laws and reduce impacts of vehicular traffic
- Increase home owner maintenance, increase blight fines and hire blight officers
- Better Housing Code Enforcement.

Employment/Economic Development

- More jobs for adolescents.
- Focus on training for blue-collar renewable energy jobs
- Affordable space for business startups; affordable space for arts groups.

Education

- Technical high schools are needed in New Haven.
- Better support for public schools.
- Support education in general, especially through high school.
- Increase Career/Tech Ed/Vocational options. Destigmatize non-college bound track for HS students.

SURVEY RESULTS: RESIDENTS

Open Responses from the Resident Community Need Survey

Community Revitalization

- Old buildings/abandoned buildings should be demolished or adapted and renovated for new business or housing.
- A lot of land in New Haven is not being used to its full potential.
- Renovating and cleaning up would improve the look of the city. Add more murals and art. Create new parks or outdoor sites with all the unused space.
- Provide opportunities for people from different neighborhoods and life experiences to meet and work together to improve the quality of life.
- Quality of life issues affect property values.
- The perception of safety and attractions in the community are what bring/keep people here.
- Making the city beautiful will improve life for everyone.
- Education, the arts, good jobs, and housing are very important. A beautiful city would attract these.
- Set up the city's infrastructure to support future development and community initiatives.

SURVEY RESULTS: RESIDENTS

Open Responses from the Resident Community Need Survey

Government

- City is difficult for conducting business.
- Taxes are high relative to the availability of city services.
- Need community programming that creates dialogue and understanding across different neighborhoods and populations to help de-segregate neighborhoods and create a unified city spirit
- Work to fill empty storefronts.
- Increase building density, rework zoning code
- Some landlords/building owners ignore city ordinances. This affects neighborhood livability.
- Lower property taxes so people can afford to buy homes.
- There is a lack of caring. Residents do not care for the city and many tenants don't care for their housing or neighborhood. The City is not enforcing the Anti-Blight ordinance.

SURVEY RESULTS: RESIDENTS

Open Responses from the Resident Community Need Survey

Environment

- Environmental concerns are important.
- Need a strong anti-litter campaign for whole city.
- Clean up litter and address illegal dumping, and properties of neglectful landlords.
- Decrease dumping and increase fines
- Improve recycling in the City.
- Support trees
- Energy conservation.
- Promote Solar Energy.
- Support nature within the city.

Other

- Provide help to small non-profits who provide good services to the community.
- Bring arts closer to the core identity of New Haven-perhaps an ongoing city-wide mural program.
- Bring prosperity to downtown to increase the tax base and provide money for programs.
- The planning and zoning process makes development too costly for smaller participants.

SURVEY RESULTS: AGENCIES

- **21 responses**
- **17 different agencies**

Exit this survey

New Haven Resident Survey - 5 Year Plan (2020-2024)

Every year the City of New Haven receives four (4) Federal grants through the US Department of Housing and Urban Development. These grants include the Community Development Block Grant Program (CDBG), Emergency Solutions Grant (ESG), HOME Investment Partnerships (HOME) and the Housing Opportunities for Persons with AIDS (HOPWA). These programs are designed to principally benefit very low, low- and moderate-income families and individuals with special needs as defined by HUD. To receive these funds the City is required to prepare a five-year plan and strategy, known as a Consolidated Plan, to outline how the grant funds will be spent.

This survey was developed to assess the greatest needs in our community in order to develop funding priorities for the 2020-2024 Consolidated Plan.

Thank you for your participation. There are 16 questions that address community need. Your input is important and appreciated. A draft of the Plan will be made available in late winter/ early spring for public comment.

If you should have any questions or comments regarding this survey or the Consolidated Plan update process, please contact Ron Gizzi, Project Coordinator, at rgizzi@newhavenct.gov or at 203-946-8358 or Allison Champin, Financial & Program Analyst, achampin@newhavenct.gov or at 203-946-6034.

Next

- Agency on Aging of South Central CT
- Christian Community Action, Inc.
- City of New Haven
- Clifford Beers Clinic
- Columbus House Inc.
- CSA/Prison Reentry Department
- Downtown Evening Soup Kitchen, Inc.
- Liberty Community Services, Inc.
- Liberty Safe Haven
- Montessori School on Edgewood
- Neighborhood Housing Services of New Haven, Inc.
- New Haven Farms/ New Haven Land Trust
- New Reach
- New Haven Police
- The Connection Inc.
- YNHH Social Work
- Youth Continuum

SURVEY RESULTS: AGENCIES

What should be added to the goals?

- Individuals and families at high risk for evictions
- More housing and housing supports (ie. security deposits, utility assistance, laundry assistance) for the working poor who do not necessarily have mental illness, chronic homelessness etc.
- Deeply affordable housing needed for vulnerable populations who can't afford market rates.
- Additional medical supports systems.
- LGBT focus, especially for homelessness and youth.
- Increased attention to expanding housing, jobs and other service to people who have incarceration histories.
- Housing code enforcement to ensure that the highest possible standard/quality of housing
- Homeless Outreach Services
- Mental Health and Substance Use Disorder Services
- Green jobs training
- Homeless prevention and diversion for residents returning to the city upon release from incarceration
- Specific housing dedicated for families with young children which includes access to a high-quality childcare center for residents.
- Develop apprentice programs within city departments to provide training and employment opportunities for city youth.

44% of respondents think that the previous goals cover all of the priority housing or community development needs.

SURVEY RESULTS: AGENCIES

What improvements could be made?

- Determine the efficacy of programs and interconnect all sorts of programs for comprehensive intervention.
- Increase service dollars so that agencies can provide high quality services with staff who are well trained and have experience with vulnerable populations.
- Programs need more funding to achieve their potential.
- Funding should be increased to cover the true cost to provide emergency shelter.
- Walk-in women shelters.
- Women's homeless shelter for emergencies during non winter months.
- Additional support for people who do not meet income guidelines.
- Minimum wage people should be able have housing
- Employment programs need to work closely with employers to build a friendlier hiring practice for people with incarceration histories
- More site-based case-management programs.
- Affordable adequate housing opportunities and stricter enforcement of housing codes to existing landlords.

16% of respondents think that the City's current programs to address needs are adequate

SURVEY RESULTS: AGENCIES

Suggestions for priority needs that should be considered by the City for inclusion in the Consolidated Plan:

- Revitalization program that brings representatives from different programs and groups to discuss projects and promote interagency collaboration. Consolidate resources and target all facets of an issue with one big push and multi-pronged approach.
 - Eviction prevention
 - Increase collaboration with Greater New Haven Coordinated Access Network to be able to better identify/prioritize community needs
 - Women's walk-in shelter
 - Family Shelter
 - Transitional Housing Programs (to replace RRH)
 - Facilities for the homeless to do laundry, check internet, recharge, stay walk, shower
 - Additional funding for affordable homeownership development
 - Diversion from hospital for homeless individuals
 - Outreach and emergency housing for homeless youth as well as victims of domestic sex/labor trafficking.
 - Day shelter programs for homeless populations to provide support services when overnight shelters are closed.
 - Additional support for people who do not meet income guidelines.
- Additional medical supports systems.
 - LGBT + specific housing and shelter.
 - Increased re-entry services through the private, nonprofit providers.
 - Promote economic opportunity so that people can earn a living wage.
 - Support for program expenses for well-defined and outcomes-based programs that are flexible and inter-organizational in nature.
 - Improve Section 8 process and take a closer look at housing wait-lists.
 - More programs for individuals that are aging out of independent living.
 - Senior care to enable family care givers to continue working to earn wages to pay for housing
 - Revitalize neighborhoods without causing gentrification and displacement.
 - Affordable, safe housing, including supportive housing
 - Targeting children with incarcerated parents and those under DCF custody will be key for harm risk reduction.
 - Affordable childcare programs for infant thru three-years-old
 - Traffic calming

PROPOSED GOALS

1. **Increase Supply of Decent & Affordable Housing**

To Increase the Supply of Decent, Safe and Affordable Housing in New Haven. Projects may include minor rehabilitation, substantial rehabilitation and new construction to meet community need.

2. **Stabilize Neighborhoods**

To help stabilize and revitalize neighborhoods, programs such as property maintenance, code enforcement, and the removal of blight will be supported. In addition, to address property decline and prevent housing foreclosures, programs that offer support services, education and technical assistance to existing homeowners and first-time homebuyers will be supported.

3. **Provide a Continuum of Housing with Supports**

The City, and its partners in providing supportive housing and housing for special needs populations, support several housing formats under this goal.

1. Provide a system of supportive housing opportunities that provide safe shelter while homeless and at-risk youth, families, and individuals work their way toward permanent and self-sufficient housing.
2. Provide housing and supportive services for persons with special needs (e.g. persons with HIV/AIDS; the elderly; persons with disabilities, mental health illnesses or substance use disorders; persons leaving institutionalized settings; and persons with other chronic illnesses).
3. Support healthy aging in place for low-income seniors.

4. **Improve Access to Homeownership**

To stabilize neighborhoods and provide housing choice the City will promote the development of homeownership options and support first-time homeownership opportunity.

5. **Address Needs of Homeless & At-Risk Populations**

The City and its homelessness service providers work to address the needs of the homeless and at-risk populations. Activities include emergency shelter support, transitional housing, outreach, prevention and associated support services. The creation of permanent housing options, provision of rental and utility assistance, and assistance with re-housing help to meet identified needs. Programs that address health and wellness, temporary shelter, and facilities which will offer a transitional living environment (defined as 45 to 60 days) for individuals who are exiting shelters and are ready and prepared for independence and re-housing also fall under this goal.

PROPOSED GOALS

6. **Address Community Health Issues**

The City and its housing and community development partners have made it a priority to address community health issues and promote healthier living for all residents. Addressing health hazards in housing, providing improvements to and creating facilities that encourage positive physical and recreational activity, and providing programming and social services in support of healthier life styles are the focus of this goal.

7. **Provide Accessibility Improvements**

The City is committed to ensuring equal access to housing and community facilities for all residents. As part of the Consolidated Plan the City will support accessibility improvements to housing units and residential facilities as well as improvements to public facilities

8. **Support Neighborhood Revitalization**

Providing physical improvements throughout the community will, together with providing housing choice, help to achieve the City's overall goal of revitalizing the City neighborhood by neighborhood. This includes, the support of health-conscious, community-friendly neighborhood revitalization activities; the promotion of mixed-use opportunities with retail and shopping closer to housing and transit-oriented developments; the creation of a suitable and health-conscious living environment by making streetscape enhancements, bicycle and pedestrian links, and building and infrastructure improvements; and to empower individuals (including children and youth) and families and strengthen neighborhoods through public and neighborhood facility support.

9. **Provide Public Service Programming**

Healthy and productive families and individuals are key to vibrant and stable neighborhoods. To achieve better living environments for all residents of the City, the following non-housing public service programming goals will guide the Consolidated Plan implementation process:

1. To promote positive youth engagement, community health, wellness, education, employment and public safety through the provision of public service programming.
2. To stabilize neighborhoods and prevent housing foreclosures by offering support services, education and technical assistance to existing homeowners and first-time homebuyers.

PROPOSED GOALS

10. Promote Education, Enhance Economic Advancement, & Support Economic Development Efforts

Improving the economic status of residents helps to stabilize the neighborhoods in which they live and the community as a whole. Increased education, job training, skill development, supportive services and the creation of employment opportunity are all guiding objectives for creating economic strength. Additional objectives for the Consolidated Plan include:

1. Providing for the expansion of livable wage jobs and economic opportunity.
2. Creating affordable and accessible childcare facilities for working families.
3. Enhancing the technical skill set of residents through workforce training and career development opportunities and to encourage the creation of jobs that match the skill set of these residents.

In support of local economic development initiatives and the creation of employment opportunity, the City has also developed the following objectives:

1. Supporting investment in public/private infrastructure that will allow for job growth including stormwater, transportation, parking, and commercial/Industrial facility improvements.
2. Supporting coastal resiliency efforts to ensure the City is prepared to respond to or recover from weather-related events, particularly those associated with its coastal location.
3. Supporting pedestrian, bikeway and public transit system improvements to improve access to employment.

DISCUSSION

- What needs have arisen over the past five years?
- Are there any needs that were not in the previous Plan? *This could include underserved populations, programs, initiatives or improvements.*
- Are the goals proposed for the next 5-Years on the previous slides reflective of community need? *The goals are structured to respond to community need yet remain broad enough and flexible to allow for projects or needs that may arise over the five-year strategy period.*
- What new programs or initiatives exist that would be important to include in the Plan?
- Please provide any data or reports that reflect community need and may support the creation of a 5-Year Plan for New Haven and its residents.

It is important to note that not all programs and initiatives can be funded with Consolidated Plan funding. There are limited resources, funding caps and regulatory and eligibility requirements.